



BRUCE SPRINGSTEEN AND THE E STREET BAND TICKET HOLDER INFORMATION

Citizens Bank Park
Wednesday, September 7 & Friday, September 9
7:30 pm

Tickets

- Tickets are available for both shows and can be purchased by visiting www.phillies.com/springsteen or by calling the Phillies at 215.463.1000.
- For all customer service inquiries, please e-mail <u>tickets@phillies.com</u> or call 215.463.1000.
- . The concert is "rain or shine."
- On the concert date, prior to entering the ballpark, ticketing questions can be answered by personnel at the Citizens Bank Park ticket windows located on the west side of the ballpark on Citizens Bank Way starting at 12 pm. Once inside the ballpark, ticketing questions can be addressed at Guest Services, which is located on the main concourse behind Section 123.
- If your tickets were delivered via Tickets@Home, each ticket in your order MUST be printed on an 8.5" x 11" sheet of paper and presented for entry into Citizens Bank Park. Tickets can be printed in color or black and white.
- Field level ticket holders must obtain a wristband at one of the kiosks located just inside the entrances at the Left Field, Third Base and First Base Gates.
 Wristbands are required to get onto the field.

Parking

- The parking lots in the Sports Complex will open starting at 2:30 pm. Lots will open at staggered times. Parking is \$25 per vehicle (\$50 for oversized vehicles).
- Tailgating is permitted only in parking lots south of Pattison Ave and/or east of Darien Street (Lots A-G, J-N and P).
- Directions and Parking Map
- Please note: Adele will be performing at the Wells Fargo Center on Friday,
 September 9 at 7:30 pm. All ticket holders for the September 9 Springsteen
 show should allow extra time to enter the Sports Complex and find parking.

Gate Openings

- Show time is 7:30 pm. All gates will open at 6:00 pm (except the Right Field Gate, which will remain closed).
- Ticket holders are encouraged to enter the ballpark as early as possible. The act is scheduled to begin at the listed show time of 7:30 pm.
- McFadden's Restaurant & Saloon will be open to the public starting at 11:00 am. After 6:00 pm, restaurant patrons who have tickets to that night's concert may enter the ballpark through a designated entrance to the main concourse.

Security Issues

- Please arrive early because there will be high security at venue entrances.
- All patrons will be subject to metal detection and bag checks.
- Prohibited items include: bags/backpacks (except women's purses), professional cameras, audio and video recording devices, food and beverage, alcohol, cans and bottles, umbrellas, fireworks, weapons, laser pointing devices, glow sticks, flash bulbs, inflatable items and projectiles. Any such items should be returned to your vehicle and/or discarded. All patrons are subject to a search and/or pat-down before entering the ballpark. Women's purses will be searched prior to entry
- Ballpark staff will not be able to hold or check any items.
- There is a no re-entry policy at Citizens Bank Park.

Thank you for attending the show and we look forward to seeing you at Citizens Bank Park!

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You (<u>summersa@aol.com</u>) received this message as a Bruce Springsteen and the E Street Band Ticket Holder for September 7 and/or September 9.

Please add feedback@mail.mlblists.com to your address book to ensure our messages reach your inbox. E-mail is phillies.com's primary communication for service-related communications and updates.

Postal address: phillies.com, c/o MLB Advanced Media, L.P., 75 Ninth Avenue, 5th Floor, New York, NY 10011.