

The Padres remain committed to ensuring that the PETCO Park experience is an enjoyable and accessible one for guests with disabilities or special needs. From both operational and facilities standpoints, we continue to fine-tune this award-winning ballpark, entering its fourth full season.

The Padres understand the importance of maintaining a safe and fan-friendly environment, providing:

- A number of accessible parking options
- Courtesy shuttle rides from nearby parking lots and garages
- A range of disabled seating locations in all price categories
- Assistive Listening Devices (ALDs)
- Convenient outlets for recharging electric devices

SEATING & TICKETS

Purchasing Seats

Season Tickets in Accessible Seating Areas are available now and can be purchased by calling our Disabled Guest Services Coordinator at 795-5181. Get your Padres Season Tickets and save up to 40% over gate prices. Be a part of all the action and fun at PETCO Park as your Padres bring their athletic, fast and exciting brand of baseball to the field. Season Tickets are the best way to secure your seats to the best games, matchups, promotions and all of the fun for the upcoming season. Plus enjoy all the benefits of being a Padres Season Ticket Holder including significant savings over single game prices and postseason priority.

Single Game Ticket prices range from \$5-\$71 can be purchased by calling our Disabled Guest Services Coordinator at 795-5181. To review locations and price levels visit our [ADA Seat Map](#).

For groups of 20 or more that include guests with disabilities, contact a Padres Group Sales Account Executive at (619) 795-5010. Every effort will be made to provide seats adjacent to any disabled seating locations for the entire party attending the event.

Secondary Ticket Market

Gifting or reselling of accessible seats to an individual who does not require a wheelchair accommodation, will require that the user visit or call the Padres Ticket Office prior to the game and exchange their ticket. It is the responsibility of the ticket holder to communicate this policy to the ticket user. Under such circumstances, the ticket holder may request that the Padres exchange wheelchair accessible game tickets for other comparable seat locations, which the Padres may accommodate subject to availability.

Seating

The Padres have designated nearly 1,600 seats in PETCO Park specifically for guests with disabilities in each of the following categories: wheelchair accessible, semi-ambulant and transfer seats, with accompanying companion seats available.

Tickets and Ticket Windows

Tickets for guests with disabilities can be purchased at the Advance Ticket Windows at PETCO Park, by calling 795-5181 or at the Padres Store in Tijuana. In addition, tickets can be ordered on [padres.com](#). A Padres representative will respond to your request in a timely manner. Please identify your need for disabled seating at the time of purchase.

SOME OF THE SERVICES OFFERED TO GUESTS WITH DISABILITIES

Assistive Listening Devices (ALDs)

The Padres are pleased to offer complimentary Assistive Listening Devices (ALD) to guests with hearing difficulties. ALDs can be obtained at the Guest Services Centers located on the Field Level (Main Concourse) adjacent to Section 108, the Street Level near the Home Plate Gate and the Upper Deck at Section 313. Identification will be required and held to reserve a device. Identification will be

returned once the ALD is returned. Guests may also reserve an ALD in advance by calling PETCO Park Guest Services at (619) 795-5304.

Courtesy Rides

Courtesy rides from the Padres Parkade, Tailgate Park and the 6th & K Parkade to PETCO Park are provided to guests who are mobility impaired. For more information call (619) 795-5005.

Disabled Seating

The Padres have designated seats in PETCO Park specifically for guests with disabilities in each of the following categories: wheelchair accessible, semi-ambulant and transfer seats. In most cases, accompanying companion seats are available.

- Wheelchair spaces are available for guests with disabilities who use a wheelchair.
- Semi-ambulatory seats are available for guests with disabilities who require additional leg room beyond the minimum of 24 inches typical ballpark seating provides.
- Transfer seats are available for guests with disabilities who require a retractable arm aisle seat.

Drop-Off Zone

Drop-off and pick-up zones for guests are located on both the west and east sides of PETCO Park. On the west side of the ballpark, guests may utilize 6th Avenue and K Street. To the east of the ballpark, guests may utilize 10th Avenue and Park Boulevard. Parking is not permitted at these locations.

Electric Outlets

Electric outlets for recharging wheelchairs and other necessary equipment are located in most seating areas designated for guests with disabilities. Please request this option when purchasing tickets. If assistance is needed, please notify the nearest Guest Services Representative.

Elevators

Guests with disabilities may use a number of elevators located throughout PETCO Park. Elevators to access various ballpark levels are located near Sections 111, 114, 117, 137, 201, 217, 226, 235, 300, 311, 317,314, 328, inside the Western Metal Supply Co. Building, as well as at the Gaslamp, East Village, Park Boulevard and Home Plate Gates.

Emergency Evacuations

PETCO Park Guest Services Representatives have been trained in evacuation procedures. Should an emergency evacuation situation occur, emergency information will be displayed on the video board and announced on the assistive listening devices and the public address system.

Family Restrooms

Family restrooms are designated for families and guests with disabilities who require private accommodations or additional assistance. Family restrooms are located at Sections 109, 202, 219, 310 and 311.

First Aid

First Aid Stations are located at Sections 108 and 129. Trained medical personnel are on duty for all events to assist guests.

Gate Times

Many ballpark gates open for admittance 1 1/2 hours prior to the first pitch for Monday through Thursday games, and two hours before the first pitch for Friday through Sunday games. The Downtown Gate (located at 8th and J Street) opens 2 1/2 hours prior to the first pitch and allow guest access to the Park at the Park and Padres Power Alley. All ballpark entries are fully accessible.

Guest Services Centers

Guests needing assistance can always approach an event staff member or stop by a Guest Services Center located outside the Home Plate Gate and near Sections 108 and 313. The Guest Services Centers offer a number of services including Assistive Listening

Devices, Ballpark Information, Birthday Buttons, Designated Driver Program, San Diego and Neighboring Communities Information, Padres and PETCO Park Publications, Lost & Found Items, Lost Children/Adults, Loaner Wheelchairs, Stroller/Wheelchair Drop-Off and Storage.

Parking

All parking lots and structures designated by the Padres and Ace Parking Management for PETCO Park provide parking spaces for guests with disabilities.

Service Animals

Service Animals are welcome at PETCO Park. PETCO Park Guest Services Representatives are available to escort guests to a service animal relief area located outside the ballpark at Linear Park located on Tony Gwynn Drive. The Guest Services Representative will escort the guest back into the ballpark. Bowls for water are available at any Guest Services Center.

TDD Telephones

TDD telephones are located in the Padres Power Alley near Section 133, the Guest Services Center located on the Field Level (Main Concourse) adjacent to Section 108, Club 19 near Section 217, Coronados at Section 201 and the Upper Level near Section 319.

Wheelchairs

Wheelchairs are available for guests temporary use at the Guest Services Center located on the Street Level near the Home Plate Gate, Field Level (Main Concourse) adjacent to Section 108 and the Upper Level near Section 313. Wheelchair storage is also available at the Guest Services Center on Field Level (Main Concourse) adjacent to Section 108. Wheelchair escorts to and from seats are available upon request.

For more information regarding services available at PETCO Park for guests with disabilities, please call (619) 795-5018 (ADA Hotline) or email at DisabledServices@padres.com.